

Club Rainbow (Singapore)



ASPIRING TALENTS

ANNUAL REPORT 2018



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Josh Wijaya

MISSION

We support and empower children with chronic illnesses & their families by providing compassionate relevant services in their journey towards an enriching life.

To be the charity of choice that inspires Hope and makes a Difference in the lives of children with chronic illnesses and their families.

VISION

VALUES

Teamwork • Professionalism
Respect • Integrity
Compassion • Excellence



ASPIRING TALENTS

Every child is unique and possesses different abilities and talents. By supporting them with opportunities and resources, our beneficiaries are enabled and empowered to maximise their potentials, uncover their talents and follow their passions. Looking beyond their limitations, they can follow their dreams and their aspirations and grow up to be confident and independent individuals, and active, contributing members of the society.



COVER STORY



Lee Jin (right) and his music mentor, Erina Seah (left), performing with the Rainbow Thunder Rockers Band at Dreamseeds Arts Fest Concert

"I want to be an architect and a rock star in a rock band when I grow up!" exclaimed 8-year-old Lee Jin when we asked him about his aspirations. Jin was selected to undergo a Music Mentorship Programme as part of the performing arts track under Dreamseeds Arts Fest 2018. He also took part in various visual arts programme and his artworks were displayed during the arts exhibition. One of his drawings has inspired the creation of a mug that is being sold as a merchandise to fundraise for his peers in Club Rainbow (Singapore). During the opening concert of Dreamseeds, Jin was part of Rainbow Thunder Rockers band formed together with his peers in Club Rainbow (Singapore) and he played the electronic keyboard. The opportunity to showcase his talents during Dreamseeds was a major confidence booster for Jin. Feeling inspired and empowered by the experience, he made up his mind to sit for his debut exam in piano in June this year. The Talent Development fund awarded to him comes in useful for his piano lessons.

Looking at the confident 8-year-old boy, no one could tell that Jin once went into depression when he was merely 4 years-old. Jin is autistic and he was misunderstood and bullied in preschool. Recognising the severity of his condition, his parents decided to home-school him and continued to send him for lessons with an early intervention centre. Their efforts paid off when Jin was accepted into Pathlight School. He adapted well in school and is now a Primary 3 student.

"Jin has grown from a boy who had low self-esteem to a confident boy who loves the limelight and is proud of his achievements. I feel motivated. The perseverance, consistency, resilience, patience and lots of unconditional love has paid off."

- Tani, Mother of Beneficiary Lee Jin, 8





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ABOUT CLUB RAINBOW (SINGAPORE)

Established in 1992, Club Rainbow (Singapore) (CRS) is a non-profit organisation with a mission to support and empower children with chronic illnesses & their families by providing compassionate relevant services in their journey towards an enriching life.

Children in Club Rainbow (Singapore) range from new-borns to youths up to the age of 20. Many of them require frequent hospital visits for treatment, complicated therapy and long-term medication. Club Rainbow (Singapore) works closely with KK Women's & Children's Hospital (KKH), the National University Hospital (NUH) and the neonatal unit of Singapore General Hospital. The children are referred to Club Rainbow (Singapore) for critical follow-up support on the recommendation of doctors.

With the vision to be the charity of choice that inspires hope and makes a difference in the lives of children with chronic illnesses and their families, Club Rainbow (Singapore) adopts a holistic approach to help our beneficiaries in 5 core aspects:

- 1 Emotional Support
- 2 Financial Support
- 3 Social Integration
- 4 Educational Assistance
- 5 Informational Resources

We offer an array of free support services to our beneficiaries in each core aspect, some of which include home and hospital counselling as well as tuition services, regular social integration programmes and educational seminars.

Underscoring the work that we do are our core values:

**Teamwork | Professionalism | Respect
Integrity | Compassion | Excellence**

Club Rainbow (Singapore) is an independent charity that relies largely on corporate and public donations as well as government grants and funding to support our mission and sustain our work and daily operations.

Club Rainbow (Singapore) is a full member of the National Council of Social Service and we are registered under the Registry of Societies and Commissioner of Charities. We have also been given the Institution of a Public Character (IPC) status by the Ministry of Health. The IPC status enables Club Rainbow (Singapore) to provide tax-exemption receipts for monetary donations received.

MAJOR ILLNESSES AFFECTING CHILDREN IN CLUB RAINBOW (SINGAPORE)



Blood Disorders

Blood disorders result from the defects in blood vessels or abnormalities in the blood itself. Common blood disorders serviced by Club Rainbow (Singapore) include Haemophilia (bleeding disorder), Thalassemia Major (inheritable disorder where abnormal haemoglobin is produced, affecting oxygen transport around the body) and Anaemia (abnormally low red blood cell count).

Cardiovascular Disease

Congenital Heart Disease (CHD) is an abnormality in one's heart structure and great vessels since birth. It is the single most common major congenital abnormality. Most heart defects obstruct blood flow in the heart in an abnormal way. Many undergo corrective surgery and are able to survive into adulthood.

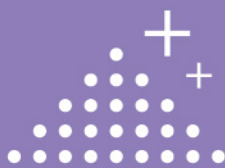


Gastroenterology

Gastroenterology relates to disorders of the gastrointestinal tract, liver and pancreas. Club Rainbow (Singapore) services a high number of beneficiaries with Biliary Atresia (BA). BA is a disease characterised by the absence of bile ducts, which normally drain bile from the liver to the intestines. Many have to undergo surgery (Kasai Procedure) which involves connecting a segment of intestine to the liver's bile ducts to re-establish the flow of bile away from the liver. A third may survive to early childhood but suffer from liver failure. Eventually a liver transplant will be the optimal but is costly and involves risk/complications.

Developmental Paediatric

Developmental Paediatric covers a wide range of developmental disorders. These disorders may include cognitive or learning disabilities (i.e. Dyslexia), global developmental delay, Autism and Autism Spectrum Disorder (ASD), hearing or visual impairments and behavioural disorders. These children require long term intervention (i.e. speech and occupational therapies) to help them cope and integrate into the community.





Neurologic Disorders

Neurologic disorders affect the body's nervous systems. Some symptoms include paralysis, muscle weakness and poor coordination. Cerebral Palsy (movement disorders that appears in early childhood) and Muscular Atrophy/Dystrophy (progressive loss of mass/weakness muscle mass) are common diagnosis affecting mobility of a child. From the spectrum of disorders, one of the most severe is Duchenne Muscular Dystrophy (DMD). Some affected children never learn to walk, while some gradually get weaker and lose their ability to even stand or walk. Most children are either wheelchair-bound or bedridden. One of the most severe complications is when they become too weak to use their muscles to breathe adequately, eventually entering into respiratory failure. Without proper respiratory support, many at this stage will suffer from frequent chest infections and also succumb to the illness.

Very Low Birth Weight Infants

Very low birth weight infants born with weights (< 1500g) and premature, which is less than 37 weeks gestation is common in Singapore. Although there are cases of premature babies as early as 24 weeks of gestation being saved, more complications are faced due to insufficient development of their organ systems. Most babies will encounter various combinations of respiratory, cardiovascular, neurological, visual and nutritional problems.

Rare Syndrome/ Genetic Disorder

A genetic disorder is caused by abnormal expression of one or more genes in a person. There are a number of possible causes for genetic defects, ranging from mutation of a gene, abnormal chromosome number and other causes. The vast majority of these disorders are quite rare and affect one in several thousands or millions of people. The group consists of genetic disorders such as Williams Syndrome, Angelman Syndrome, Prader-Willi Syndrome and Velocardiofacial Syndrome.



Renal Disorders

Children as young as infants can develop kidney failure. When the kidneys fail to excrete unwanted toxic metabolites and excess water at a sufficient rate, both fluid and dangerous waste products accumulate in the body. When the kidneys completely cease to function, the child is in End Stage Renal Failure (ESRF) and requires lifelong dialysis, unless a kidney transplant can be arranged. Nephrotic Syndrome disease involves the kidneys in which there is leakage of a large amount of proteins from the kidneys into the urine. This result in a disruption in the distribution of the body's fluid balance and a child with Nephrotic Syndrome will appear swollen in the face, abdomen and the limbs due to fluid accumulation. Most will require long-term steroid medication and many will suffer from their side effects.



OTHERS

Metabolic Disorders

Diabetes Mellitus (DM) is a metabolic disorder where the body has high blood sugar levels over a prolonged period. It is further segregated into Type 1 and Type 2. DM Type 1 results from the pancreas's failure to produce enough insulin and is more common in children. DM Type 2 is where cells fail to respond to insulin produced by the body. Insulin is the hormone necessary to control the body's sugar level. These children require long-term daily treatment consisting of multiple insulin injections, and frequent finger pricks to monitor their blood sugar level. However, despite treatment, both short and long term complications may still arise.

Immunological Disorders

Immunological disorder is a dysfunction of the immune system. Frequent occurring disorders include: Systemic Lupus Erythematosus (SLE) which is an autoimmune disease where the body's immune system attacks healthy tissue. Affected areas can be the skin, joints, kidneys, brains and other organs. Juvenile Arthritis results in the inflammation of joints. Chronic Eczema is prolonged inflammation of the skin leading to rashes, dryness and blistering of the skin.

Respiratory Diseases

Asthma is a common long term inflammatory disease of the airways of the lungs. Symptoms include episodes of wheezing, coughing, chest tightness and shortness of breath. With medical advancement, most cases can be controlled with medication.

Illness Groups in Club Rainbow (Singapore)	2018	2017
Blood Disorders	75	72
Cardiovascular Disease	59	61
Gastroenterology	82	72
Developmental Paediatrics	188	161
Neurological Disorders	292	262
Very Low Birth Weight (VLBW)	121	114
Rare Syndrome and Genetic Disorder (RGN)	172	159
Respiratory Diseases	56	49
Renal Disorders	54	59
Immunological Disorders	37	38
Metabolic Disorders	17	18
Grand total number of beneficiaries	1,153	1,065

PRESIDENT'S MESSAGE



This year, we decided to entitle our annual report "Aspiring Talents". It truly sums up our 2018 work of empowering our young beneficiaries towards realising their potential. Since realigning our new vision and mission in 2016, we are proud to say that we have made significant headway towards our vision of inspiring hope and making a difference in the lives of our children. Through our 5 core supports (namely emotional, financial, educational, informational and social integration) we are seeing greater impact on the lives of our children and their families.

In areas of emotional support, we have been growing our social work team and we are able to provide more in-depth intervention for our children and their families with a better distributed caseload. With the increase in manpower, we were able to increase contact with our families and thereby providing a more holistic support system for them with a 14% increase in casework engagement.

One area which we will continue to address is in providing interim financial support to tide them through sudden and unforeseen challenges. While providing food rations and monthly financial aid has been an ongoing initiative, we are glad that for this year, more of our corporate supporters came forward to assist us. Not just in donating the items needed in our rations distribution, but also coming forward to help us in bringing these bags of necessities to the families and thereby adding that ray of positivity for our families, benefitting almost 300 families.

Building on what we started in 2017, we rolled out more activities through our BRIDGE and Art Development programme to support an all-rounded development of our beneficiaries towards a future of self-sufficiency and fulfilment. This year we had 66 of our children going through BRIDGE programmes, of which 6 from the Public Speaking programme went on to co-host our signature events, Dreamseeds Arts Festival and Celebrating Heroes and all 7 of our children who went through the Sales Training programme, were given opportunities for actual sales experience by pitching merchandise to members of the public at the final stage of their training and at the Mini Arts Market at Dreamseeds Arts Festival. This would not have been possible without the support of our partners, experts in their own fields, who came forward to take on this meaningful role of mentoring our beneficiaries towards realising their talents.

On the fundraising front, we started Charity Sale as a new platform to engage new and existing supporters. By incorporating art pieces of our children from our Arts Development programme into useful products, we develop these merchandise to be sold to partners and supporters. We are thankful for the organisations who purchased these merchandise developed by our children as their corporate gifts.

To wrap up the year spectacularly, we received great news from Ministry of Culture, Community and Youth (MCCY) that we had been awarded the Charity Governance Awards (Medium Category) as well as being recognised as one of the Charity Transparency Award recipients. It truly affirms our belief that strong corporate governance forms the foundation of what we do. It guides how we work with our beneficiaries while remaining clearly accountable to our donors, supporters, partners and stakeholders.

As the saying goes "It takes a village to raise a child", we are grateful for all who have contributed to our journey with our children in one way or another. We look forward to empowering more lives together with you.

Sincerely yours,
Dr Sashikumar Ganapathy



Photo Credits:
Bala Ragavan



MANAGEMENT COUNCIL 2018

Title	Name	Attendance at Board Meetings
President	Dr Sashikumar Ganapathy	13/13
Vice President	Mr Eric Teo Hong Kiat	8/10
Honorary Treasurer	Mr Allen Zheng Ren Hao	10/13
Honorary Secretary	Ms Lim Huay Ling	11/13
Education Director	Mr Ramanan Ramadoss	9/13
Fundraising & Marketing Director	Ms Karen Tan Sok Hong	1/7
Governance & Compliance Director	Ms Neo Ker Ting	4/7
Medical Director	Dr Chew So-Phia	3/7
Medical Director	Dr Junaidah Badron	4/7
Programme Director	Ms Jacinta Kong Sok Yee	5/7
Member	Mr Clement Goh Eng Khong	1/7

ADVISORY BOARD 2018

Professor Prabhakaran Krishnan
Associate Professor Quek Swee Chye
Dr Low Poh Sim
Professor Phua Kong Boo
Dr June Lou

Dr Chan Mei Yoke
Dr Rosaleen Ow
Dr Jazmyn Chelliah
Professor Ho Lai Yun
Mr Gregory Vijayendran



COMMITTEES OF CLUB RAINBOW (SINGAPORE)

To assist the Management Council in covering key areas of management and improve its oversight over management and its accountability to stakeholders, the Management Council has established the following 2 committees:



INVESTMENT COMMITTEE

The Investment Committee recommends the investment guidelines and ensures that the investment objectives of CRS are met in accordance with these guidelines. The Committee provides oversight and monitors the performance and the risks/returns profile of the underlying investments for the sole interest of the beneficiaries. It also assesses the performance of the external investment manager, reports to the Council on the investment performance of the managed funds and advises on all matters relating to investment administration.

The Committee currently has 3 members, who have many years of financial investment experience among them, namely:

Attendance at meetings	
Mr Adrian Foo (Chairman)	2/2
Mr Eric Khaw	2/2
Mr Amit Malik	2/2

AUDIT COMMITTEE

The Audit Committee reviews the efficiency and effectiveness of CRS' material internal controls, has oversight over the risk management process and adequacy of corporate governance, serves as an independent and objective party to review the integrity of the financial information, monitors the tone as well as oversees CRS' ethical environment and acts as a liaison between the Council and external auditors.

The Committee consists of 3 members who have extensive financial experience, namely:

Attendance at meetings	
Mr Albert Tan (Chairman)	2/4
Mr Peter Scully	4/4
Ms Karen Kok	4/4





EXEMPLARY GOVERNANCE PRACTICES

Upholding of good governance in CRS has always been its top priority. The foundation is laid with the stringent selection of the Council and staff as well as implementation of tight internal controls and processes. CRS believes that exemplary governance practices are the key to attaining the funding required to sustain the relevant services required in the beneficiaries' Club Rainbow journey.

HAVING CLARITY OF STRATEGY

In CRS, it is important that all staff has a clear idea of where the charity is heading towards. Through the annual strategic planning meeting, the vision, mission and strategy as well as short and long term goals are reviewed. The Council takes into consideration that the final strategic plan is aligned with the vision and mission, and stays relevant in current and future changing landscape before approval.

The plan is communicated to all staff during the department meetings and incorporated into their own department work plans and subsequently into their individual key performance indicators. As all staff step into the new year, they are well aware of how their roles are aligned with CRS' plan and how their performance will lead to the fulfilment of the objectives. Progress reports about the activities, performance, financials and governance of CRS are also shared regularly with the Council to ensure alignment with plan.

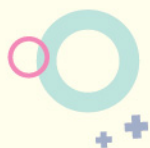
ESTABLISHING A RISK MANAGEMENT FRAMEWORK

A risk management policy has been set out to implement an organisational wide philosophy that ensures risk management is an integral part of CRS' objectives, plans and management systems. A process was developed to record the risks in a risk register, stating the risk items, causes, impact and mitigation/resolution plan/date. The management team is held accountable for these risks and develop/implement measures/strategies to manage/mitigate the risks on a regular basis. Any key issues shall be promptly escalated to the Council for their information and advice.

GETTING THE RIGHT PEOPLE

All prospective employees are assessed and evaluated by their experience, skill sets and high ethical standards through CRS' stringent hiring and interviewing practices. This applies to prospective new Council members too, who are equally assessed. The current Council comprises a diverse group of professionals with wealth of industry experience within their specialised domains and each competently fulfilling their roles and responsibilities in the areas of paediatrics, education, business strategy, marketing and fund raising, investment, accounting and compliance. Some of the Council members who have served more than 10 consecutive years with CRS are retained for knowledge continuity reasons as well as for their valuable expertise.





Conflict of Interest

All Council members, Committees' members and staff of CRS are required to read and understand the conflict of interest policy in place and make full disclosure of interests, relationships and holdings that could potentially result in a conflict of interest. The members and staff have fully complied with the conflict of interest policy. There is no paid staff being a close member of the family belonging to the Executive Director, Deputy Executive Director or a Council member.

BUILDING A ROBUST COMMUNICATION CHANNEL

CRS has a contact email address that facilitates feedback from all stakeholders and allows all interested parties to make enquiries about CRS and how these parties can extend their help. There is a whistle-blowing policy in place and its email address also makes it possible for all stakeholders to report any activity that infringes on CRS' code of conduct or violates any law, directly to the Audit Committee members, who shall conduct an investigation and take up appropriate actions.

Major events like the signature annual Ride for Rainbows and Celebrating Heroes provide the platform where members of the public, partners and corporate sponsors can interact with the Council, staff and beneficiaries and allow the Council to express their appreciation for the continuous support and donations.

The regular Council, Executive Committee (EXCO) meetings and annual general meeting (AGM) are available communication channels for staff and members to voice their feedback, opinions and concerns. According to its Constitution, a Council meeting shall be held at least once in two months and during the months without Council meetings, an EXCO meeting will be called by the President to ensure that decisions are made in a timely fashion. The EXCO consists of President, Vice President, Honorary Treasurer, Honorary Secretary and Education Director.

In 2018, there were 6 Council meetings, 6 EXCO meetings and the AGM was held in the month of May. The meeting dates are as follows:

26 January 2018 (Council meeting)
27 February 2018 (EXCO meeting)
23 March 2018 (Council meeting)
25 April 2018 (EXCO meeting)
25 May 2018 (Council meeting & AGM)
27 June 2018 (EXCO meeting)

27 July 2018 (Council meeting)
29 August 2018 (EXCO meeting)
28 September 2018 (Council meeting)
16 October 2018 (EXCO meeting)
23 November 2018 (Council meeting)
19 December 2018 (EXCO meeting)

HIGHLIGHTS OF 2018

865 unique individuals/
children served by all
programmes and services.

1st charity merchandise sale
launched in 2018! Merchandise
are inspired by the artworks of
our beneficiaries.

Provided **4,147** sessions of
therapy services. **61%**
increase from 2017.
Impacted **250** beneficiaries.
23% increase from 2017.

Number of
casework and counselling
sessions with beneficiaries
and families at **4,701**.
14% increase from 2017.

Bridge Programme
impacted **66** children
through various
development programmes.

Engaged **239** children over
2,710 hospital centre sessions
of art, play, parties and other
activities.

Supported by **166**
volunteers, Camp Rainbow
engaged **97** beneficiaries.

Ride for Rainbows raised
almost **\$551,000**, with
185 participating riders.

Celebrating the artistic pursuits of our
aspiring talents, Dreamseeds Arts Fest
brought together **193** beneficiaries
and **826** other participants.

233 beneficiaries were
awarded bursaries and
90 educational awards
were given out



JOURNEYING WITH OUR BENEFICIARIES AND THEIR FAMILIES



Intervention & Integration

LIVING WITH DIGNITY

Financial assistance for subsistence living and minimising stressors in life with goal towards self-sufficiency

MAXIMISING DEVELOPMENTAL POTENTIAL

Therapy and education as key drivers for improvement in core aspects of child's developmental milestones with goal towards independence

ACHIEVING FULL POTENTIAL

Exposure and development in different verticals of arts, vocational and life skills with goal towards community inclusivity

BRIDGING BEYOND

Graduating from CRS with goal towards community integration

0 to 6 yo

7 to 12 yo

13 to 16 yo

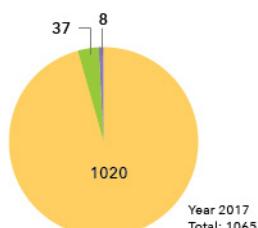
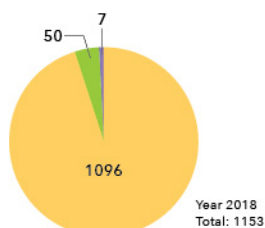
17 to 21 yo

OUR SERVICES

Many of our services are geared towards helping the entire family in a holistic way as every family member is likely to be impacted by the child's illness in one form or another. By providing compassionate relevant services, we aim to give our beneficiaries a better quality of life and hope for the future.

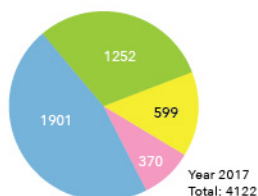
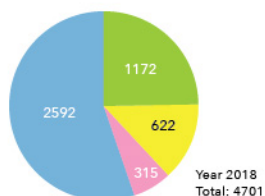
Every beneficiary is assigned a social worker who will journey with them and their families till they graduate from Club Rainbow at the age of 21. During their time with Club Rainbow, each beneficiary will be supported through a holistic care plan that is individualised to cater to their needs.

Beneficiaries Served



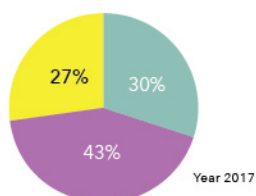
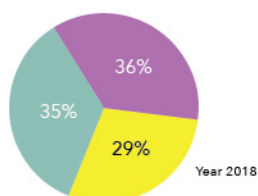
- Active beneficiaries as of 31 December
- Graduates
- Demised

Casework



- Follow-up Contacts
- Meetings in the office
- Home Visits
- Hospital Visits

Type of Support rendered and Sessions (%)



- Financial Support
- Psychosocial/Emotional Support
- Other areas of support (For eg. Education, Employment & Housing)



EMOTIONAL SUPPORT

Our social workers provide emotional support through individual counselling, group work and support group. Some of the children prefer to learn in a group and we have gathered positive feedback that group work do allow the children to communicate with each other and understand what they are going through.

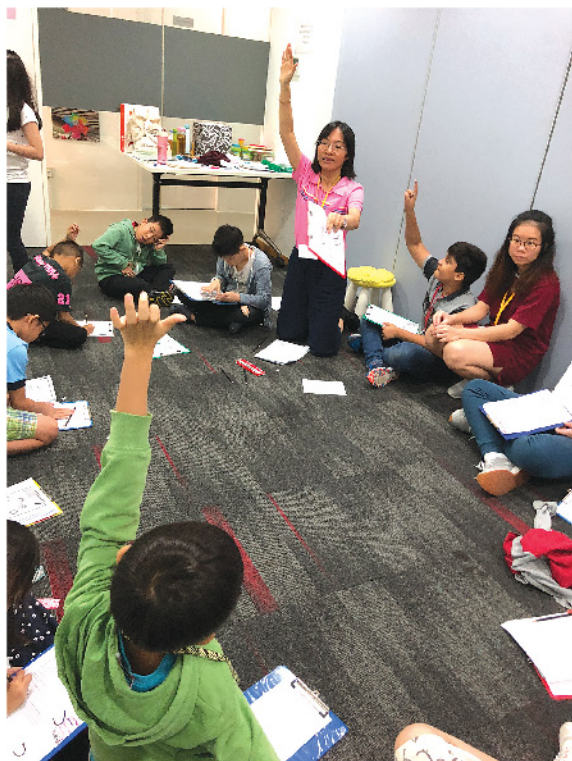


Children using drawings to express themselves.

Children Emotional Resilience Group

A group of beneficiaries took part in the group work that aims to increase their awareness of the common emotions, their expressions, identify their strengths and teach them safe emotional coping methods through various activities like drawing, writing, and colouring. Parents were taught to give affirmation to their children and reinforce their learnings at home. At the end of the programme, a Pen-Pal system was set up to encourage group members to write to one another to continue to connect, give encouraging words, affirmation and share their experiences of learning with each other.





Children sharing about their strengths with each other.

Autism Parent Support Group

The support group was set up in 2017 with the intention to gather parents who have children with Autism Spectrum Disorder (ASD), to help them to set up their own social support and share resources with one another.

Through organised activities such as pot-planting and horse riding, the sessions promoted closer bonding between the parent and child positively. The father-and-child bonding session, in particular, received overwhelming positive response. Many families have indicated that they hope to see more of such activities being rolled out.

38 beneficiaries and their families impacted

“The support group has positively provided an avenue for us to share the different ways in managing our children and bringing our families together”

- Parent of beneficiary with ASD.



Outing to Bollywood Vege for Autism Parent Support Group.



Children learnt how to care for horses during an equine therapy session.



FINANCIAL SUPPORT

We aim to help the families towards resilience and self-reliance in managing their finances before the child graduates from Club Rainbow. Short-term and interim assistance are given in the form of cash and in-kind to the needy families. They also enjoy additional subsidies for therapy services provided by Club Rainbow. With the support of corporate and media partners, we have been able to provide our families with food rations and other essential items. One example of in-kind assistance is through the Mediacorp programme, *The Wish*. On our recommendation, our beneficiaries and their families have their near-impossible wishes fulfilled by the programme.

Financial Assistance Scheme	2018	2017
No. of families assisted with financial assistance - cash	295	266
No. of families assisted with therapy subsidy	89	74

"CRS helps us in many ways. The monthly food rations given to our family helps me to serve meals to our family. Both Sayfullah and Shaista benefitted from the bursary they received. Not only that, I'm grateful to my social worker, Melody, who listens whenever I needed advice or when I was at my lowest point. She makes me feel comfortable in sharing my views with her.

When Sayfullah was featured on the TV programme, *The Wish*, he already knew what to wish for. He wished for a laplet, a type of tablet computer that includes a (removable) keyboard which may double as a screen cover. It was to enable him to pursue his passion which is digital drawing. The laplet is essential for Sayfullah.

But I couldn't buy it for him due to our financial limitations."

- Siti Fadillah, mother of beneficiaries, Muhammad Sayfullah and Shaista Fariyah





INTERVENTION AND INTEGRATION

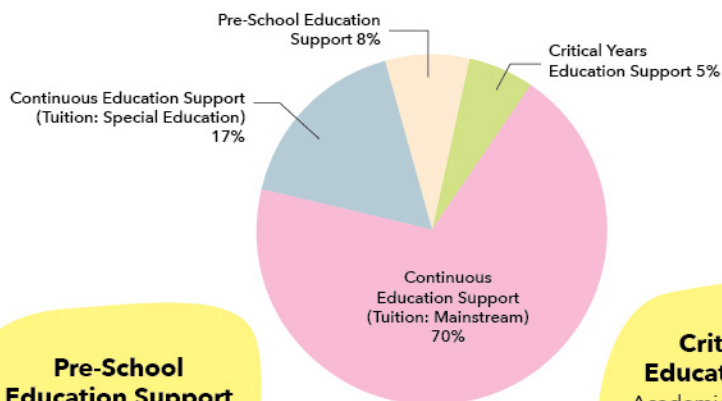
Intervention programmes and services are critical in providing best opportunities for our children to maximise their developmental growth potential to achieve independence and integration to the community at different stages of their lives.

Enhanced support in continual learning, skills training and vocation preparation are provided to develop their strengths and abilities towards fulfilling their potential and aspirations.

EDUCATIONAL ASSISTANCE

Tuition

126 children across all academic levels received weekly tuitions.



Pre-School Education Support

Foundation building by expert trainers

Continuous Education Support

Primary to Tertiary level tuition by volunteer tutors

Critical Years Education Support

Academic years with PSLE and GCE examinations by professional tuition agencies

"Avril has improved tremendously in her school work. I'm very grateful for the Befriender Tuition service. She has progressed from being unable to read and count, to be able to read and understand. Now, she is able to cope with Maths. The volunteer tutor is very patient and encouraging. I would really like to thank her for Avril's improvement. Avril looks forward to the Befriender Tuition every week. Thank you for having this service!"

- Junnie Lim, mother of beneficiary, Avril





Tuition services at Agape Village.

"Qurniawan and Qusyairi enjoy each session and always look forward to the weekly befriender tuition. They are progressing in their studies. The tutors are friendly, knowledgeable and patient. They can talk to their tutors not just about their studies but can also confide in them on other issues. After every session, the tutors will always update me and discuss their progress and concerns with me. From there, we will work on improving the weaker areas. We are grateful for this program and to the tutors. Thank you."

- Suzanna Binte Yaser, mother of beneficiaries, Qurniawan and Qusyairi

Bursary

Children from low income families are awarded yearly bursaries to help them cope with their educational needs.

Numbers in () represent figures reported in last financial year.

233 beneficiaries (201)

\$106,200 is the total amount of bursary awarded (\$102,500)

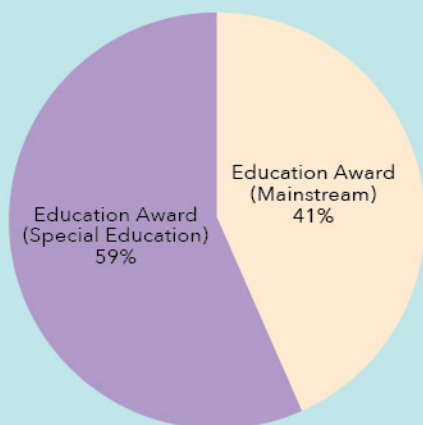


Ridhwan Masli (beneficiary) receiving Education Award from Tan Chuan-Jin, Speaker of Parliament and Patron of Club Rainbow.

Education Awards

Established to inspire and motivate our children from both mainstream and special education schools to strive for better academic performances and inculcate in them the desirable values of excellence and positive learning attitude, despite their challenges.

90 children received awards for *Achievement, Progress and Spirit of Learning*



THERAPY INTERVENTION

Different therapy services are put in place to address the diverse developmental needs of our children. The services continue to play a pivotal role in helping the younger children achieve their developmental milestones and giving them greater opportunities for independence in their lives.

Numbers in () represent comparison with figures reported in last financial year

147 unique children served

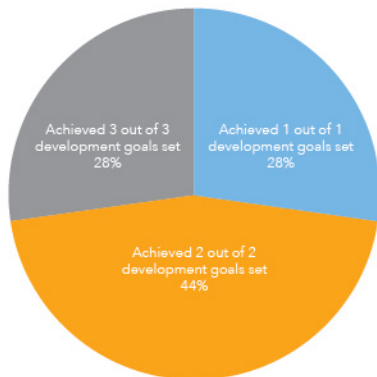
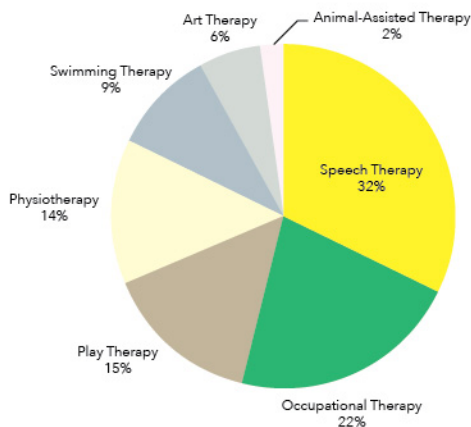
Around 1 in 2 children requires more than 1 therapy service

250 children across all therapy services (**23%** Increase)

203 children or **80%** of children in each therapy service achieved the development goals set at the onset of each service cycle

4,147 sessions (**61%** increase)

There was an increase in capacity and improvement in the quality of the services to cater to the needs of our children.





Gessica at an occupational therapy session.

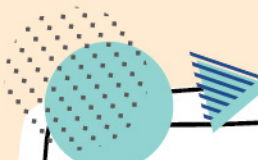
"Gabriel has been attending speech therapy since he was 5. His first Speech Therapist from Club Rainbow discovered that he was tongue tied and it hindered his speech. After the surgery, his condition improved. His current Speech Therapist, Evelyn is very nice and patient towards him. Although Gabriel still can't pronounce some sound words but compared to before attending speech therapy, he is able to communicate and all his friends and family can understand him better.

Gessica attended Art Therapy and Play Therapy and is now undergoing Speech Therapy and Occupational Therapy. After attending Occupational Therapy, she is beginning to show emerging writing skills. Before that she had frequent and severe meltdowns which rarely occur nowadays.

Their Speech Therapist, Evelyn, and Occupational Therapist, Meijie are both very caring and nice. They work closely together to help me and my kids. During exam periods, Meijie will teach Gabriel how to de-stress and focus better. And as for Gessica, whenever she refuses to write, Meijie will encourage her. She works on her fine motor skill and her behaviour."

- Jasmine Sim, mother of beneficiaries, Gabriel and Gessica.





"Shi Ting had been receiving various interventions since the age of 3 but we only saw small progress and the frequent regressions made us very concerned over her future. Shi Ting and her twin sister are both diagnosed with ASD. 6 months after Shi Ting started attending Play Therapy sessions at Club Rainbow Centre with Jade, we have seen significant improvement in her self-confidence, capacity and capability to cope with new challenges. In a recent horse-riding event, she overcame an initial fear and enjoyed the interaction with the horses. She wanted to be one of the first to groom the animals.

We are pleased and impressed by Jade's holistic approach in her work with Shi Ting. Many of her teachers in school have given positive feedback and noticed a change in her attitude. Shi Ting now follows instruction well. She seems so much happier these days. Every day we are observing positive gains in Shi Ting's attitude and abilities which has left us feeling nothing short of being proud of her achievements, positive and excited about her future, as she will have the skills to succeed later in life. We would like to express our gratitude and appreciation to her therapist Jade and all Club Rainbow staff. Without your kind support, patience and effort, our daughters' future would be bleak. Thank you very much!"

- Mdm Tang, mother of beneficiaries, Shi Ting and Shi Yan



"Physiotherapy is very important for Sayfullah who has Quadriplegic Cerebral Palsy. It helps to relieve pain and muscle stiffness. The sessions help improve Sayfullah's posture, strength and some of his hands movement coordination which is important for him as a Lab Artist. Through the stretching exercises, Sayfullah has lesser spasms & his muscle tightness has been reduced. Thus, he is able to turn right or left all by himself!"

- Siti Fadillah, mother of beneficiary, Muhammad Sayfullah

...

BRIDGE PROGRAMME

The programme was set up to provide a wide variety of exciting workshops in areas of Community Integration, Independent Living and Vocational Skills Training to develop our children and open up limitless possibilities for them towards independent and self-sufficient living.

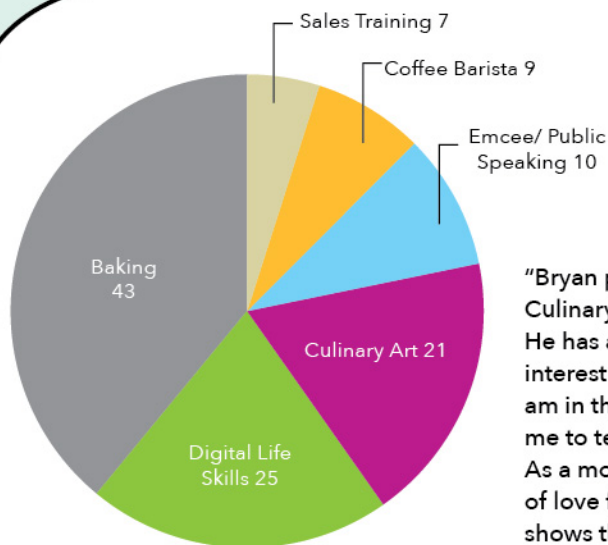
66 children engaged in different verticals of vocational training; some participated in more than one vertical

60% of children in the Emcee and Public Speaking programmes were guided by professional emcees and co-hosted our signature events, Celebrating Heroes and Dreamseeds Arts Fest.



All of the 7 children from the Sales Training programme were given opportunities to sell our merchandise to members of public at Dreamseeds Arts Fest 2018's Mini Arts Market.





"Bryan participated in the Culinary Art and Baking classes. He has always shown an interest in cooking. Whenever I am in the kitchen, Bryan will ask me to teach him how to cook. As a mother, cooking is an act of love for the family, and it shows that I care for the family. I hope that Bryan can show his

love for his family through cooking. After completing his training under the Bridge Programme, he is looking to further his interest in cooking by taking up more lessons and the Talent Development Fund awarded by Club Rainbow will help to offset part of the cost fee. I hope that he can continue to follow his passion and find his own future."

- Janice Tang, mother of beneficiary, Bryan.



Beneficiaries learning culinary skills.



Our aspiring little chefs accompanied by their caregivers.

ARTS DEVELOPMENT

The initiative offers our children an inclusive community to pursue their aspirations and areas of interest, despite their challenges. Equitable opportunities are available to all based on their creative talents and aspirations.

151 children engaged in specially curated programmes of diverse art genres.

87% of the children impacted have made significant progress in art.



Muhammad Sayfullah learning how to play music on an iPad from his music mentor, Erina Seah.

"I still remember the first time when Sayfullah was introduced to digital music. He enjoyed the sessions and was looking forward to each session even though he wasn't well on one of the days. He learnt to play the instrument through iPad and was amazed himself. He was taught to play songs in a much simpler way. And when he was selected to play on the stage with the band, it was an awesome & unforgettable memory. Our family was so proud of him. With that exposure it gave him more confidence."

- Siti Fadillah, mother of beneficiary, Muhammad Sayfullah





DREAMSEEDS ARTS FEST 2018

17 to 24 November 2018, Aliwal Arts Centre

Conceptualised in 2016 to champion the creative pursuits and celebrate the artistic creations of our children who are empowered towards achieving their full potential and aspirations, and striving towards independent living and community inclusivity.

193 children impacted.

826 festival attendees.

Artworks of **80** children were exhibited.

18 children collaborated with creative practitioners in the creation of large-scale artworks.

53 children performed at the opening concert and during other public performances.

32 children participated in advanced Music Mentorship Programme and penned the lyrics and melody for the song, *Who Am I?*

Children were featured in the music video of, *Who Am I?*



Tan Chuan-Jin, Guest-of-honor and Patron of Club Rainbow, being introduced to the creative works of our children at the arts exhibition.



Meet the Rainbow Thunder Rockers band!



TALENT DEVELOPMENT FUND

The fund is a grant awarded to our children to recognise and nurture their talents in diversified genres of performing and visual arts, sports and other areas of interest and as a form of motivation to encourage them to develop that talent. Since its pioneering inception in 2005, the grant has been awarded and supported the aspirations of more than 300 children.

69 children were awarded

68% of the awardees were proactively identified from our Arts Development programmes and showcase platforms.



Mr Tan (first from right) interacting with Sage Tan (second from right) and other beneficiaries from the Sales Training Programme. Sage is carrying the tote bag inspired by his calligraphy artwork with the message "Never give up!"

"I love to draw. With the Talent Development Fund I received, I can buy more art materials to create more artworks! I hope to be a visual art and Lego creator when I grow up"

- Sage Tan, beneficiary.



SOCIAL INTEGRATION



Beneficiary and family interacting with Mr Tan who was the Guest-of-Honour.



The party was hosted by Gurmit Singh, media personality and volunteer of Club Rainbow.

Social integration programmes are a medium to incorporate balance in the physical and emotional aspects of a child's life. These aim to provide equitable opportunities to empower our children and families towards social inclusion through building self-esteem and confidence, strengthening family ties and social communication and interaction.

ANNUAL PARTY

Club Rainbow's iconic event, and typically the largest one for the year, is held annually to provide excellent opportunities for bonding and interaction between our children and families, members of Advisory Board and Management Council, volunteers, staff, sponsors and partners, and other stakeholders. The event is also a platform to recognise the academic achievements of our children at the Education Awards Presentation Ceremony.

"Movie Under the Stars: Be a Hero!", 3 February 2018, *SCAPE Playspace

Families gathered to enjoy the open-air movie in a relaxing atmosphere. Education Awards and Long Service Staff Awards were presented during the event.

219 children

657 family members

70 volunteers, Management Council members, staff, partners and other stakeholders



Photo Credits:
Josh Wijaya



Siti Fadillah, Exemplary Caregiver Awardee

Shaista Fariyah, beneficiary and Exemplary Sibling Awardee

Muhammad Sayfullah, beneficiary

CELEBRATING HEROES

An initiative to celebrate the caregivers who are extraordinary heroes in their day-to-day care of their child. The event provides a platform for families and our children to forge and renew friendships. The Exemplary Caregivers' Award was introduced in 2015 to recognise exemplary commitment and efforts of our caregivers to overcome challenges in the care of their children, so that others would know that they are not alone in their journey. The inaugural Exemplary Siblings Award also illustrated the critical role that siblings play in the lives of our children.

8 September 2018, Enabling Village

4 Exemplary Caregiver awardees

4 Exemplary Sibling awardees

105 children and 310 family members

155 volunteers, Management Council members, staff and partners



Caregiver sharing session.

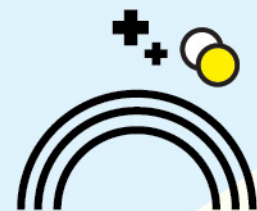


Photo Credits:
Josephine Poh



CLUB RAINBOW FAMILY RETREAT

An annual iconic event where our children and families are invited to an overseas trip to promote quality time for bonding as a family in a relaxed environment and social interaction with other families. There are also respite moments provided to relieve parents and caregivers from their caregiving duty. Majority of the families would not have had the chance for an overseas trip without the comprehensive financial or medical support that was specially provided for the event or due to their financial situations.

Nautica Fantasia Cruise to Penang, Malaysia, 30 November to 3 December 2018

66 children and 188 family members

40 members of the Advisory Board, Management Council, medical team, staff and trainers



Beneficiaries taking part in the family bonding workshops organised by Club Rainbow during the family retreat.



"We loved the cruise experience and enjoyed all the activities on-board, including the team bonding games organised by CRS during the workshop. It was the first time that we went on a cruise. Yi Xiang's fee was fully subsidised by CRS and the rest of the family received substantial subsidies for the cruise fee. It helped to relieve our financial burden. We got to meet parents of other beneficiaries and spent quality time as a family."

- Mdm See, mother of beneficiary, Yi Xiang



COMMUNITY ENGAGEMENT

As an independent charity, Club Rainbow builds social capital by leveraging on a cohesive network of corporates, institutes of learning, community partners and voluntary groups and individuals. By working closely with our sponsors and partners, this allows for continuity and sustainability in the provision and expansion of services and programmes for our children and families.

CAMP RAINBOW

With its history dating back to 1991, Camp Rainbow is a medically-supervised, three-day, two-night residential camp. Every child is paired up with an adult befriender throughout the duration of the camp. This enables the children to develop a sense of independence, confidence and foster lasting friendships. The camp is solely organised by volunteers, with many of them being current or graduate beneficiaries. This succession model allows the development of the children for leadership positions.

Everyday Heroes, 10 to 12 March 2018, Cherryloft Resorts @ Pasir Ris

97 children

166 volunteers



Kite flying at Marina Barrage.

“Camp Rainbow had been fun each and every year. I look forward to the unique theme and activities organised for each year. Befrienders were there not only to accompany but also to care for us. We got along well and enjoyed ourselves. The camp activities planned also came with learning points.

We learnt how to design and make our own kites, and flew them during our outing to Marina Barrage. It taught me that through patience and perseverance, and with good foundation, I'm able to fly my kite up high. It was mine and my brother, Sayfullah's first time with kite flying. We were both thrilled.

Another highlight was the 60-min interactive journey we experienced during our visit to MediaCorp New Campus. We experienced how it is being the star of a TV show, a radio DJ, or a news presenter and much more. We journeyed through specially curated exhibits that thrilled and educated me on the fast changing media landscape. My most memorable experience of the visit was stepping into the world of virtual reality and interacting in a whole new way at the Toggle VR 360 Experience.

The last day of camp ended with each group showing off their performances. That was how we showed our confidence and talent be it as a group or an individual.

My brother and I enjoyed our times in Camp Rainbow together, even though we were in different groups. In Camp Rainbow, we don't need to be “normal” or perfect. And I learnt about mutual understanding, respect, friendships, group work, independency and confidence. I cherished every moment I experienced with my befriender too. I'd also like to thank the befrienders and committees who made Camp Rainbow successful every year. Their efforts and time had provided us such wonderful experiences and opportunities to explore places that my brother and I were unable to visit.”

- Shaista Fariyah, beneficiary





Group performances marked the finale of Camp Rainbow.

KRIS KRINGLE

A holiday event that instills the spirit of giving and sharing for our children. Supported by corporates, they can get to make new friends and understand the importance of companionship. One key highlight was the home-delivered surprise gifts which brought smiles to our children who are home-bound or bed-bound, who otherwise would not have the chance to leave their homes due to their medical conditions.

26 November to 15 December, Various locations

250 children participated

Supported by **13** corporate and institutional partners



Kris Kringle event sponsored by Tripadvisor.



The celebration, presents and the appearance of Santa Claus brought cheer to the children.



Riders getting ready for flag-off.

RIDE FOR RAINBOWS

A flagship fundraising event of Club Rainbow since 2012, it aims to raise public awareness as well as funds to support children who suffer from a range of major chronic and potentially life-threatening illnesses and their families. It challenges the resilience and tenacity of riders to complete a grueling ride around the island, which exemplifies the same qualities we hope to inculcate in our children in their journey towards an enriching life. In this 7th edition, Celebrity Ben Yeo and media personality Gurmit Singh joined other riders in raising funds for our children.

21 April 2018, 18 Tai Seng

185 riders across 2 categories, Rolling 15 (60km) and Roaring 25 (107km)

\$551,000 raised



Guest-of-honor, Mr Gregory Vijayendran - former President and Advisory Board Member of Club Rainbow, presenting the top fundraising rider award to Ezzy Wang.



Photo Credits:
Josh Wijaya

OTHER SUPPORT SERVICES

Club Rainbow provides transportation and hospital centre services at KK Women's and Children's Hospital and National University Hospital to support our children's needs.

Transportation

This non-chargeable service provides children with mobility issues to travel to and from hospitals and other locations for their medical appointments, essential services and Club Rainbow events and programmes.

100 children served

3,188 trips (23% increase as compared to 2017)

Hospital Centre Services

Our centres at KK Women's and Children's Hospital and National University Hospital have provided opportunities for meaningful engagement of our children who are admitted to hospitals or have to periodically visit the hospitals for medical appointments and regular treatments.

These include tuitions, art and play sessions in the hospital wards, and a variety of social programmes such as Children's Day and Christmas parties, education and recreational workshops to support our children's emotional and social well-being.

239 children engaged

2,710 sessions.



Beneficiaries engaged during a Play session conducted at our centre in NUH.



Children's day celebration at KKH.






FINANCIAL HIGHLIGHTS



Operating deficit in FY2018 increased by around **11%** over the deficit in FY2017

Other expenditures are only **9%** of overall operating expenditures



100% of donations in FY2018 can only cover **58%** (64% in FY2017) of our charitable activities (including cost of generating funds), with the balance **22%** (21% in FY2017) covered by government grant and investment income; and remaining **20%** (15% in FY2017) coming from our reserves

Our unrestricted fund reserves in FY2017 dropped by **8%** as a result of the increase in operating deficit

Ending Cash and Bank balances for FY 2018 declined to half of FY2017's and contributed mainly to the **10%** reduction in Total Assets

— STATEMENT OF FINANCIAL POSITION —

As at 31 December 2018

	2018 \$	2017 \$
Assets		
Current assets		
Cash and bank balances	2,283,877	4,242,718
Other receivables	42,037	27,210
Accrued revenue	373,704	-
Total current assets	2,699,618	4,269,928
Non-current assets		
Plant and equipment	481,255	447,836
Investment securities – available – for – sale	10,768,865	10,699,823
Total non-current assets	11,250,120	11,147,659
Total assets	13,949,738	15,417,587
Liabilities, fund and reserve		
Liabilities		
Current liabilities		
Other payables	586,232	520,813
Deferred revenue	-	92,980
Total current liabilities	586,232	613,793
Total liabilities	586,232	613,793
Fund and reserve		
Unrestricted fund	13,478,943	14,695,171
Fair value adjustment reserve	(115,437)	108,623
Total fund and reserve	13,363,506	14,803,794
Total liabilities, fund and reserve	13,949,738	15,417,587

Club Rainbow (Singapore) is a registered society in Singapore under the Societies Act, Chapter 311 on 27 November 1992 and is an approved charity under the Charities Act, Chapter 37 since 22 December 1992. It has been accorded the status of an Institution of a Public Character from 29 September 2017 to 28 September 2020.

The principal activities of the Society are to provide emotional, informational, financial, educational and psycho-social support to children suffering from life threatening illnesses and their families.

RESERVE POLICY

The reserve of Club Rainbow (Singapore) provides financial stability and the means for the development of Society's activity. Club Rainbow (Singapore) intends to maintain the reserve at a level, which is equivalent to \$16,251,075 (2017: \$17,205,457) (approximately 3 years of projected expenditure including depreciation).

The Management Council will review annually the amount of fund that is required to ensure that they are adequate to fulfil the Society's continuing obligations.

The Society is not subject to externally imposed reserve requirement.

—STATEMENT OF FINANCIAL ACTIVITIES—

For the financial year ended 31 December 2018

	UNRESTRICTED FUND			
	2018		2017	
	\$	%	\$	%
Income				
Income from generated funds				
-Voluntary income	1,897,290	55	2,006,003	55
-Activities for generating funds	587,957	17	766,193	21
-Investment income	350,327	10	379,660	10
Income from charitable activities				
-Grant	595,945	18	502,227	14
Other income	9,396	-	2,553	-
TOTAL INCOME	3,440,915	100	3,656,636	100
Expenditures				
Cost of generating funds	138,962	3	177,229	4
Charitable activities	4,116,823	88	4,129,465	87
Governance costs	8,079	-	12,395	-
Other expenditures	393,279	9	436,276	9
Total Expenditures	4,657,143	100	4,755,365	100
Deficit for The Financial Year	(1,216,228)		(1,098,729)	

The number of employees (including key management personnel) whose remuneration amount to over \$100,000 in the year is as follows, and they do not serve as Management Council members:

	2018	2017
Number of employees in bands:		
\$100,001 to \$150,000	2	2

- (a) The Executive Director / Deputy Executive Directors having authority and responsibility for planning, directing and controlling the operations of the Society directly or indirectly.
- (b) The Management Council is the final authority and is overall responsible for policy making and determination of all activities. Management Council members are volunteers and received no monetary remuneration for their contribution.

Auditor : Helmi Talib & Co



Club Rainbow (Singapore)



CHARITY
TRANSPARENCY
AWARDS

CHARITY
GOVERNANCE
AWARDS 2018